SUPPORT GUIDE:
WCCTV Docking and Charging Cradle Guide (Standalone)

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1. Introduction

Welcome to your new WCCTV Docking and Charging Cradle. This guide will take you through the key functionality and features of the system.

To review all the features of your new system, please visit https://www.wcctv.co.uk/body-worn-camera-accessories/

If you experience any problems not covered by this guide, please contact our technical support team on 01706 514 999 or support@wcctv.com

2. Physical Setup

On first setup, locate your Docking and Charging Cradle close to a power source. Connect the power supply to the Docking and Charging Cradle using the cables provided. After 5 seconds of connecting the power, you will see the yellow LED flash on Docking and Charging Cradle network point to show that power has successfully connected.

If you dock your body camera, at this point you will see that the unit will charge. A blue flashing LED on the wearable unit will appear. When the wearable unit is fully charged the LED will be solid blue.

3. Network Setup – Standalone

To connect the Docking and Charging Cradle successfully you first need to ensure its located close enough to the PC that you are running the standalone software on. You then need to connect the network cable provided, one end into the LAN connection on the Docking and Charging Cradle and the other end into the network access point on your PC.

The cradle is pre-configured to operate on a LAN with a DHCP server. It will be assigned an IP address automatically. If your network is set to operate differently to this, please contact WCCTV Support on 01706 514 999 for more instructions.

4. Troubleshooting

If you require any further assistance please don't hesitate to contact our dedicated Technical Support Team on 01706 514 999