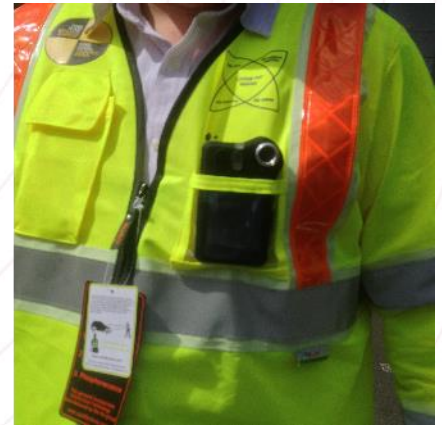


WIRELESS CCTV

SUPPORT GUIDE: WCCTV Docking and Charging Cradle Guide (Cloud)



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1. Introduction

Welcome to your new WCCTV Docking and Charging Cradle. This guide will take you through the key functionality and features of the system.

To review all the features of your new system, please visit <https://www.wcctv.co.uk/body-worn-camera-accessories/>

If you experience any problems not covered by this guide, please contact our technical support team on 01706 514 999 or support@wcctv.com

2. Physical Setup

On first setup, locate your Docking and Charging Cradle close to a power source. Connect the power supply to the Docking and Charging Cradle using the cables provided. After 5 seconds of connecting the power, you will see the yellow LED flash on the Docking and Charging Cradle network point to show that power has successfully connected.

If you dock your body camera, at this point you will see that the unit will charge. A blue flashing LED on the wearable unit will appear.

3. Network Setup – Cloud

Please make sure your network access point is not Power Over Ethernet (POE) enabled before connecting Docking and Charging Cradle. Please also confirm that port 1394 is open on your firewall.

To connect the Docking and Charging Cradle successfully you first need to ensure its located close enough to a network access point. You then need to connect the network cable provided, one end into the LAN connection on the Docking and Charging Cradle and the other end into the network access point within your environment.

As long as your network access point has access to the internet, your Docking and Charging Cradle should establish a connection to the server where the cloud sits. To confirm you have successfully connected to the server you will see a green light has appeared next to the LAN connection point on the Docking and Charging Cradle.

4. Troubleshooting

If you require any further assistance please don't hesitate to contact our dedicated Technical Support Team on 01706 514 999